HANK THOMAS

MICROSOFT CERTIFIED PROFESSIONAL

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EDUCATION & CERTIFICATIONS				
Blorg Technical College 2006 - 2008	MICROSOFT 70-270	MICROSOFT 70-290	MICROSOFT 70-291	COMPTIA A+
Associates Degree in Network and Database Administration	Installing, Configuring, and Administering Microsoft Windows XP	Managing and Maintaining a Windows Server 2003 Environment	Implementing, Managing, and Maintaining a Windows Server 2003 network Infrastructure	Diagnosing, Troubleshooting, and Repairing Computers

WORK EXPERIENCE

IT MANAGER · GOVERNMENT OFFICE, CREEKTOWN TX · JUNE, 2014 - PRESENT

MANAGERIAL RESPONSIBILITIES INCLUDE:

- Managing projects and coordinating with outside entities (Police Dept., Judicial Circuit Court, ABC123, and the City of Creektown)
- Assigning and delegating tasks to IT personnel
- Ensuring attorneys have all requested IT equipment, and perform video redactions as requested
- · Research and purchase networking equipment, computers, and miscellaneous parts

ADMINISTER ALL COMPUTER AND NETWORKING EQUIPMENT, INCLUDING:

- Servers (virtual and physical)
- Switches, router, firewall, wireless switch manager and associated access points
- · 200 computers

ADMINISTER APPLICATIONS SUCH AS:

- Windows Server 2008, Active Directory, Group Policy, DNS, DHCP, and etc.
- SharePoint
- · Blargo Quick Deploy
- Symantec Endpoint Encryption

IT DIRECTOR · CORPORATE TECH FIRM, CREEKTOWN TX · JULY, 2008 - JUNE, 2014

ADMINISTER ALL COMPUTER AND NETWORKING EQUIPMENT, INCLUDING:

- Servers (virtual and physical)
- Switches, router, firewall, wireless switch manager and associated access points
- · Web content filter
- VoIP phone system:
- 250 computers

ADMINISTER APPLICATIONS SUCH AS:

- Windows Server 2003 and 2008, Active Directory, Group Policy, DNS, DHCP, and etc.
- SharePoint
- Symantec Ghost

RESPONSIBLE FOR IT BUDGET

- · Research and purchase networking equipment, computers, and miscellaneous parts
- · Make all IT related purchasing decisions